



Thursday 9th June 2022

Dear Parents,

I would also like to take this opportunity to bring a few other items to your attention:

School Bus Service

The form to apply for a place on one of our school buses is now live, please visit our [website](#) to find details of the routes and the link to complete the form. All completed forms or any enquiries about the bus service should be directed to Mrs Sue Davison (sdavison@ratcliffecollege.com)

Player Layer Announcement

As you may already know, Player Layer, the company that provides our Sports Kit is currently changing, please be assured that you can still order kit from Player Layer and all orders will be fulfilled. We will provide more information about acquiring School Uniform and Sports Kit on the Parent Information Evening in a couple of weeks. A full statement from Player Layer can be found below:

Stevenson's to become the new supplier of PlayerLayer sportswear

We are pleased to announce that The Stevenson's Group Ltd are to become the new supplier of PlayerLayer sportswear to RGS Worcester. Stevenson's are the new owners of the PlayerLayer brand and have set up a subsidiary company called Dreamsport 2022 Ltd. Stevenson's have a long and successful history in the Schoolwear industry, having been founded in 1925, they currently service 500 Schools in the UK.

Having listened to parents feedback, the service given, needed to improve. Stevenson's have vast experience and an excellent customer service reputation. We expect to see a marked improvement in terms of order fulfilment and stock availability. There will be a period of transition whilst Stevenson's get up to speed. It is planned that the School Webshop will have full stock availability by July 30th, ready for parents to order ahead of the new academic year.

Please see below a list of FAQ's

I am awaiting a refund for returned items, when will I receive this?

All refunds where PlayerLayer have received the returned items, have now been refunded. The money will appear in your bank account by Friday 27th May, if it is not already there.

Will the playerlayer.com website link remain the same?

Yes, it will remain the same

Will the products remain the same?

Yes, they will remain the same

Who should I contact if I have a query?

You should still contact info@playerlayer.com with any queries.

Yours Sincerely

PlayerLayer Customer Services

As always, if you have any questions or need any help, please do contact me. In the meantime, I am looking forward to seeing you all in a couple of weeks.

Best wishes,

A handwritten signature in black ink, consisting of a stylized, cursive 'J' followed by a horizontal line that tapers to the right.

Joe Allen
Admissions Manager